



REAL

DE ELECTRIC CHOICE

2022

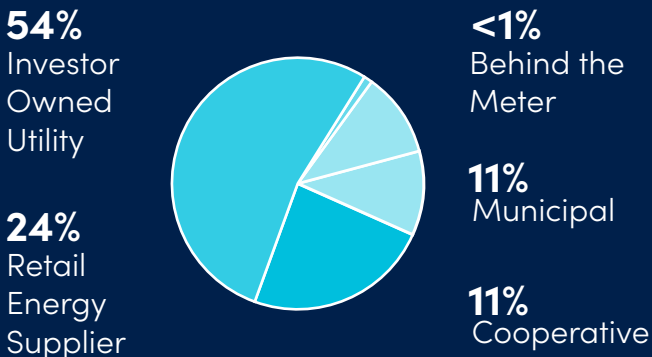


Electric Supply Market Overview¹

Number of Customers

| | |
|-------------------------|---------|
| Investor Owned Utility: | 333,231 |
| Behind the Meter: | 3,808 |
| Cooperative: | 113,057 |
| Municipal: | 56,218 |
| Retail Supplier: | 35,702 |

Electric load MWhs served by supplier



Retail Energy Supplier Customers

Broken out by Customer Class:



Residential Customers who shop: 27,339



Commercial Customers who shop: 8,256



Industrial Customers who shop: 107

About the State Energy Market

Delaware established electric choice in 1999 by restructuring the supply portion of electric service. Restructuring ended the utility monopoly on the generation and sale of electricity, making it possible for suppliers to offer a variety of products and pricing options to suit customers' needs and desires. Choice is currently only available for electric supply to Delaware Electric Cooperative and Delmarva Power utility customers.

Electric utilities are still responsible for the transmission, distribution (poles and wires), and reliability of the local energy supply and receive a guaranteed rate of return approved by the Public Service Commission (PSC) to manage those assets.

Delaware is part of a regional transmission organization known as PJM. PJM oversees the competitive wholesale electricity market for 13 states and the District of Columbia.

The process

- 1 Power generators bid the electricity they produce into the wholesale market.
- 2 Utilities, retail energy suppliers, and other buyers can purchase it.
- 3 The purchased supply is then sold to industrial, commercial, and residential customers through the retail energy market.

The Delaware PSC regulates the state's competitive retail energy market. If a customer chooses not to shop for their energy supply needs, they have elected to stay enrolled on the utility supply product, known as "standard offer service."

¹ United States. Energy Information Administration. Annual Electric Power Industry Report, Form EIA-861 detailed data files, n.p. EIA, 2022. <https://www.eia.gov/electricity/data/eia861/>. Online.

Renewable Energy Requirements

Delaware achieves its renewable energy goals through the Renewable Energy Portfolio Standards Act (REPSA). The PSC complies with the legislation using its Rules and Procedures to Implement the Renewable Energy Portfolio Standard. For 2022, Delaware's Renewable Portfolio Standard requirement is 21.00%.

Many third-party electric suppliers offer products above the REPSA requirement through the purchase and retirement of Renewable Energy Credits (REC), so customers have the option to buy 100% clean energy and support the development of renewable energy resources.

Delaware's Renewable Portfolio Standard requirement (2022) is

 21%

Consumer Protections

The Delaware PSC and Division of Public Advocate (DPA) oversee Delaware's consumer protections for retail energy customers. The PSC recommends customers first try to resolve their complaints with their utility provider, which the DPA can assist customers with. If they still feel the issue is not settled, they can file a formal complaint with the PSC, which is the only entity with which customers can file formal complaints. State consumer protection laws protect all customers in Delaware.



Shopping for Energy in Delaware

Delaware does not currently have a state shopping website. To learn more about shopping for energy and customer choice in the state, visit dep.sc.delaware.gov/customer-electric-choice/.

To be eligible to shop for their electric supply in the state, customers must have a Delmarva account number. Those who do not have a Delmarva account number are not eligible to shop for electricity.

[Visit the Delaware PSC](#)



This resource was developed by the Retail Energy Advancement League.

RetailEnergyChoice.org