

What is electric choice?

In Connecticut, the three primary charges included in your monthly electric bill are for the supply and delivery of your electricity. These are often listed on your bill as “Supplier or Generation Service Charge”, “Delivery Charge” and Distribution Charge”. Customers can shop and compare offers for the “supply” portion of their bill and choose a supplier other than their local utility.

What are some of the reasons for shopping?

- *Price* - Customers in Connecticut who do not shop, remain on “default” or “standard” service with their local utility and will pay the price per kilowatt hour noted in the table below. Throughout the year, your local utility will periodically increase or decrease their price per kilowatt hour (kWh). Customers can shop offers from competitive suppliers and take advantage of less expensive short term rate contracts or lock in a rate for a long-term contract that may be slightly higher than what they are currently paying but will be lower than the rate the utility will be charging in the next term.
- *Renewable energy* – Many customers like to purchase clean energy to reduce their carbon footprint. All Connecticut utilities and competitive suppliers are required to source renewable energy for 33% (2023 requirement) of the supply they provide ratepayers. Some competitive suppliers also offer products with 100% renewable energy.
- *Special products* – In competitive markets, companies can provide unique and innovative products and services based on a customer’s individual energy needs. Some examples of special products include free nights and weekends for residential electric vehicle charging, home warranty products, smart home devices and digital tools to help customers control their energy usage.

2022-2023 Winter Rates for Connecticut Residential Customers:

Utility Supplier	Rate Term	Current Supply Rate	Rate Term	New Supply Rate
Eversource	7/1/22 – 12/31/22	12.1 ¢/kWh	1/1/23 – 6/30/23	24.2 ¢/kWh
United Illuminating	7/1/22 – 12/31/22	10.6 ¢/kWh	1/1/23 – 6/30/23	21.9 ¢/kWh

(Source: Connecticut Public Utilities Regulatory Authority and www.EnergizeCT.com)

How to Shop:

Find out how much you are currently paying for electric supply by looking at the “standard service rate,” “supplier rate” or “supply services” on your electric bill.

That is multiplied by the number of kilowatt hours you use per month to generate your “supply” charge. If you are still on “standard service” with your local utility, you can see how much you can expect to pay per kilowatt hour from the table above.

EVERSOURCE
Account Number: 0000 000 0000
Statement Date: 04/29/19
Service Provided To: JOHN J CUSTOMER

Electric Usage History - Kilowatt Hours (kWh)
Bar chart showing kWh per day from April to February. A red arrow points to the February bar.

Current Charges for Electricity

Supply	\$58.32
Delivery	\$71.02
Total	\$129.34

Supply Information
Standard Service Rate: 10.143 ¢/kWh
Term/Expiration: 6 mos until Jun 30, 2019

Your electric supplier is
Eversource
PO Box 270
Hartford, CT 06141-0270

010000146001170000135970000171070000307047

Account Number	Payment Due Date	Amount Now Due
010-0009999-9999	5/16/18	\$ 307.04

Please make your check payable to:
The United Illuminating Company.

Please Indicate Amount Paid

JANE DOE
55 WESSELS AVE
BRIDGEPORT CT 06610

THE UNITED ILLUMINATING COMPANY
PO BOX 9230
CHELSEA MA 02150-9230

Please consider adding \$1 for Operation Fuel to your payment this month or call 1-800-7-CALL-UI to donate more than \$1.

MESSAGES
Have a question for UI? Click on Customer Care on UI's website at www.ui.net.com. Expect the expected with our free Budget Billing Plan. Your UI bills are evenly distributed throughout the year. Call UI to sign up today. MONTHLY MONEY-SAVER: Make your lighting dimmer switches are turned off when not in use. A light that appears to be off could still be consuming electricity.

Your Account Information
Account Number: 010-0009999-9999
Customer Name Key: DOE
Meter Number: 099999999
Trans and Dist Rate: R - Residential
55 WESSELS AVE
BRIDGEPORT, CT 06610
Generation Rate: Standard Service
Billing Period: 3/19/18 - 4/16/18
Statement Date: 4/16/18
Next Meter Reading (on or about): 5/17/18

Previous Charges & Credits
Amount of Previous Bill 3/20/18 \$ 171.07
Balance Forward \$ 171.07

Charges & Credits
THE UNITED ILLUMINATING COMPANY (CYCLE 10)
Current Supplier: THE UNITED ILLUMINATING COMPANY \$ 49.76
Generation Services Charge: 515 kWh X \$ 0.09628 \$ 49.76
Total Generation Services Charges \$ 49.76

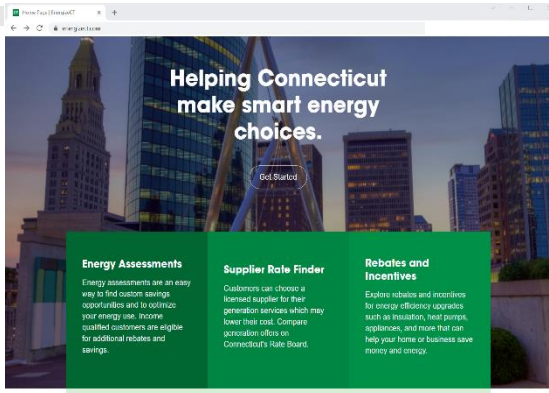
Transmission per kWh: 515 kWh X \$ 0.025201 \$ 12.98
Distribution Basic Service: 10.04 \$ 10.04
Distribution per kWh: 515 kWh X \$ 0.096373 \$ 49.64
Combined Public Benefits Charge: 515 kWh X \$ 0.011103 \$ 5.72
Non-Bypassable FMCC per kWh: 515 kWh X \$ 0.010989 \$ 5.66
Decoupling Adjustment: 230 kWh X \$ 0.000448 \$ 0.10
Decoupling Adjustment: 285 kWh X \$ 0.000000 \$ 0.00
Total Delivery Charges \$ 84.14

Late Payment Charge \$ 2.07
Total New Charges \$ 135.97

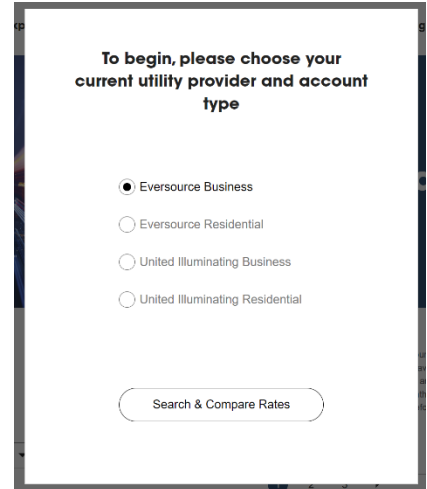
Amount Now Due: \$ 307.04

One or more components have changed pricing this month, pricing may not print for that component.

2 Visit www.EnergizeCT.com and select “Supplier Rate Finder”.



3 From the pop up on the next page, choose your utility with “Residential” after the name and click “Search and Compare Rates”.



Narrow Your Search:

Utility

Eversource

Account Type

Residential

Supplier

Supplier

Current Monthly Usage

750 kWh

Additional Filters

Minimum RECs

33% 50% 75% 100%

Maximum Rate

50 ¢

Type of offer

Fixed
 Fixed-Tiered

Term of Offer

Term of Offer

Acceptable Fees

Enrollment Fee

4 You can narrow your search results using the qualifiers on the left side of the page.

Utility – If you did not already select this from the pop-up on the previous page, select your local utility to see their standard service rate and terms displayed at the top of the search results. This will also return all competitive offers available to ratepayers in this service territory.

Supplier – To only view offers from, or filter specific supplier out of your search results, you can select those here.

Current Monthly Usage – The estimated energy costs and savings in the results are calculated based on the average home monthly usage of 750 kWh. If you wish to update this number using your specific energy usage, you can find that information on your utility bill.

Minimum REC's – All electricity sold in CT includes a mandatory minimum amount of 33% renewable energy credits. You can select a higher amount to filter out offers that only meet the minimum requirement.

Maximum Rate – Moving the toggle to the left or right will filter out offers up to a certain rate per kWh.

Type of Offer – Fixed rates are fixed for the length of the contract. Fixed-Tiered rates are fixed for at least four billing cycles, then change to another fixed rate of at least four billing cycles or for the remainder of the contract.

Term of Offer – This is the length of the contract. Contracts begin, and prices change, on your meter reading date. Enroll or switch at least 10 business days before your meter reading date. You can find your next meter reading date on your utility bill. For UI customers, it is in the “Your Account Information” section. For Eversource customers, it is in the blue box with your Meter Number and current read information.

Acceptable Fees – In Connecticut, there are no early termination fees. Some contracts will have an enrollment fee. This fee and the amount will be noted in the results.

5

On the right side of the page, you can use the sort function to order the results from top to bottom.

“Supply Rate” will sort from least to highest cost per kWh. “Supplier” will sort the supplier offers by name in alphabetical order. “Energy Certificates” will sort the offers by the renewable energy makeup of the supply.

Your “Standard Service” will always remain at the top for reference.

Compare the price per kilowatt hour you are paying from your electric bill with the available offers.

Consider upcoming rate increases that have been announced by your utility. You can view those in the table on page 1.

This example notes Eversource’s upcoming rate increase from 12.1¢/kWh to 24.2¢/kWh beginning Jan. 1, 2023.

As of Dec. 6, 2022, there are more than a dozen available offers for customers to take advantage of where they will pay less than the Eversource rate beginning Jan. 1, 2023.

By locking in a lower rate that is currently available (as of Dec. 6) for a fixed rate contract, Eversource and UI customers could save approximately 30% on the supply portion of their electric bill this winter.

Viewing 1 - 6 of 15 Results

Sort Results: Supply Rate ▼

EVERSOURCE Eversource - Standard Service

<p>Offer Rate</p> <p>24.17¢ per kWh</p> <p><i>Compare savings and/or additional costs below</i></p> <p>Monthly Cost</p> <p>\$181.29 at 24.17¢ per kWh</p> <p>View Offer Details</p>	<p>Plan Description</p> <p>Fixed Jan. 1st - June 30th</p> <p>Energy Certificates</p> <p>35.0% RECs Exceeds CT's requirement</p>	<p>Fixed until June 30, 2023.</p> <p>Enroll Now</p>
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Constellation NewEnergy, Inc. Compare & print

<p>Offer Rate</p> <p>16.59¢ per kWh</p> <p>↓ \$56.87 / less per month</p> <p>Monthly Cost</p> <p>\$124.42 at 16.59¢ per kWh</p> <p>View Offer Details</p>	<p>Plan Description</p> <p>Fixed 36 Billing Cycles</p> <p>Energy Certificates</p> <p>33.0% RECs Meets CT's requirement</p>	<p>Enroll Now</p>
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Direct Energy Compare & print

<p>Offer Rate</p> <p>16.89¢ per kWh</p> <p>↓ \$54.62 / less per month</p> <p>Monthly Cost</p> <p>\$126.67 at 16.89¢ per kWh</p> <p>View Offer Details</p>	<p>Plan Description</p> <p>Fixed 33 Billing Cycles New Customers & Online Enrollment</p> <p>Energy Certificates</p> <p>33.0% RECs Meets CT's requirement</p>	<p>Enroll Now</p>
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6

Once you have decided on your offer, click “Enroll Now” and you will be directed to the supplier’s website. If you are not immediately directed to a page with the offer you have selected, review the supplier’s available offers and be sure to select the same product you chose on the Energize CT platform. Carefully review the terms and conditions before signing up.

You will still receive your bill from your local utility. If you are in the middle of a billing cycle, your updated rate and supplier information will be reflected on the bill following your next meter read.

Additional Shopping Considerations:

Automatic Renewal – With an automatic renewal, your contract will be renewed with the same supplier, but that product may no longer be available and the renewal may include different terms or a different price. Your supplier is required to provide a renewal notice and renewal terms for your review prior to the expiration of the original contract. This will include any updated terms, including changes to your rate.

Smart Shopper Tips:

- When you sign up for a new supplier, note the contract end date and set a reminder on your calendar in advance of the end date to review the terms of the contract (if it will be automatically renewed) or shop for a new supplier.
- Even if you are in a long-term contract, check the Energize CT site monthly to determine if you can find an offer that better suits your needs.
- If you are shopping for cost-savings, consider your local utility's upcoming rate changes (typically in the winter and summer) in addition to the current rates. Many suppliers provide long term, fixed rate contracts. While the price might not be lower than the current utility rate, it may be lower than what the utility rate will be in the upcoming term and worth switching for the future savings.

Unhappy with your Service?

If you are not happy with the service your supplier is providing or the rate you signed up for is not the rate you are paying, review the terms of your contract and contact your supplier. If you are unable to resolve the issue with the company, you can contact the state resources below for assistance.

Contact: Connecticut Office of Consumer Counsel or Public Utilities Regulatory Authority:
10 Franklin Square
New Britain, CT 06051
860-827-2900 or 800-382-4586
occ.info@ct.gov or pura.information@ct.gov

About this Guide:

This guide was developed by the Retail Energy Advancement League to help educate customers on the benefits of shopping for a competitive electric supplier and how to make informed decisions in the market. While price is not the only reason customers shop, Connecticut customers on default service are facing significant rate increases and this guide provides price-specific shopping tips and information on how to shop and compare rates and terms.

If you have a suggestion for how to improve this guide or questions, please email info@retailenergychoice.org.